

## **Policy of acceptance of patients for OB services**

It is the mission of HHM Health to provide optimal care to all our patients. If we cannot provide the best care for a patient, we will refer that patient to another practice or facility. Patients have the responsibility to provide accurate information about present complaints, past illnesses, hospitalizations, medications, and dosages and other health matters. A patient in our center must adhere to the following:

1. The patient must be at least 13 years old at the time of delivery. Exceptions will only be made at the discretion of the Medical Director.
2. The patient must present a valid photo ID and Medicaid card at the initial visit.
3. The patient must present a current Medicaid card at the first appointment of each month unless enrolled into the HHM Sliding Fee Program.
4. The patient must not be more than 15 minutes late for an appointment. If a patient is late, the appointment may be rescheduled.
5. Patients using inappropriate language or behavior may be discharged.

The patient is responsible for following the treatment plan that is developed with the health care provider.

Noncompliance with the course of treatment or failure to keep appointments may lead to complications or illness. If such actions arise, the patient may be dismissed from the practice. Please be aware that our center is staffed with both female and male providers, and you will be seen by both during your pregnancy and delivery. At your first visit, you will see a Nurse Practitioner who will go over your history, examine you, order lab testing including HIV testing and set up a plan for your obstetrical care. At your second visit, he/she will go over lab results with you.

You will then see a physician until your 26<sup>th</sup> week when you will again see a nurse practitioner to evaluate your tolerance for sugar and evaluate you for pregnancy diabetes. This is a very important time. After 28 weeks, you will again see one of our physicians. Sonograms will be done as needed to make sure of your due date and to evaluate your baby.

A limited number of visitors are welcome to be with the patient to listen to the fetal heartbeat, be present during interviews, educational events, and discussions with the health care providers. Visitors should not be in the laboratory unless there is a particular need. Visitors are not permitted in the patient rooms during physical examinations unless requested by the patient and accepted by the provider.

If you have an emergency, please go to Texas Health Presbyterian Dallas where our physicians are available 24 hours a day. If you deliver at a hospital other than Texas Health Presbyterian Dallas, you will not be able to schedule your postpartum visit at HHM Health. In this case, you will have to be seen by someone at the hospital where you delivered.

I have read and I understand the above policies:

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness (HHM Employee) \_\_\_\_\_ Date: \_\_\_\_\_